



FACT SHEET

WHO: DETROIT AREA AGENCY ON AGING (DAAA)

WHAT: DAAA is a private non-profit agency that was established in 1980 to assist older persons in maximizing their personal independence and dignity through the removal of social, economic, physical and psychological barriers. With a special emphasis on older persons who are frail, low-income and/or minority, the organization is a senior planning, funding and advocacy agency. Its mission is to educate, advocate and promote healthy aging to enable people to make choices about home and community-based services and long term care that will improve their quality of life. DAAA is one of sixteen Area Agencies on Aging in Michigan, and part of the 670 in the United States. DAAA's employees serve thousands of older adults through several programs and supports an eldercare services network of dozens of social service organizations.

WHERE: DAAA services a region of nine communities including Detroit, Highland Park, Hamtramck, Harper Woods and the five Grosse Pointes, and is located in central and eastern Wayne County in a planning and services area known as Region 1-A. The main office is located at 1333 Brewery Park Blvd. off Gratiot at Russell in Detroit near Eastern Market.

SERVICES: DAAA is responsible for administering and coordinating a comprehensive system of home and community-based services within its planning and service area. The services provided are:

Regional Call Center

- The information and assistance service component of the DAAA is the Regional Call Center (RCC). The RCC provides a streamlined approach for people searching for information and services about the aging and persons with disabilities in Wayne County. Information and Assistance activities and responses to requests for services are based on person-centered principles and consumer choice.

Project Choice/Care Management

- The Care Management Program helps families find, mobilize and coordinate a variety of home-care and other services needed by frail, homebound elderly persons at risk of entering a nursing home or other institution through Project

Choice. The program promotes independent living at home and certain criteria must be met to be considered for enrollment in Project Choice.

Detroit Meals on Wheels (DMOW)

- A government funded program that provides hot, nutritious meals to thousands of homebound seniors in the DAAA service area five days a week. DMOW has three meal components that each serve seniors according to their needs and nutritional requirements; home delivered meals, congregate meals and Holiday Meals on Wheels (HMOW). HMOW is primarily supported through private and community funds making it possible to feed thousands of seniors on Thanksgiving, Christmas, Easter and Labor Day. A grassroots campaign initiated by DAAA raises private contributions, and the program depends on hundreds of volunteers who help to pack and deliver individual holiday meals to the home of each senior.

Mature Workers' Program

- The program provides employment and training services to adults age 55 years and over who would like to re-enter the workforce.

Medicare/Medicare Assistance Program

- The program helps recipients of these entitlements and their families understand Medicare and Medicaid eligibility. Enrollment, benefit coverage and medical bills. Counselors provide information about benefits and help people solve problems with health benefits programs and related insurance products at a variety of locations throughout the community.

Housing Options

- The program assists older adults with their housing-related needs. Advisors provide information to elderly on the availability of home heating assistance and suitable housing, provide information on low-cost energy conservation and alternative housing, as well as make referrals to other sources of assistance.

Outreach Services

- The program reaches out to older adults who need benefits or other services to maintain their independence in the community, as well as participation in information fairs and other special events.

Nursing Facility Transition Services (NFTS)

- Nursing Facility Transition Services (NFTS) is a program of the Michigan Department of Community Health administered by the DAAA. The overall goal of the program is to give seniors and disabled adults the opportunity and choice to consider community-based living as a viable alternative to nursing facility residency. The person must have the desire to live independently, and based on eligibility will possibly receive care services and support once transitioned. NFTS assists people with returning to their own homes; moving in with family members, or friends; or finding other independent living arrangements, such as a new apartment. We will also assist and refer to other support services in their community.

Skilled Nursing Home Facility Enhancement Strategy

- An innovative long-term care strategy that will significantly enhance skilled nursing facilities in the City of Detroit through the involvement of local stakeholders and consumers. Enhancement of skilled nursing facility care will focus on addressing indicators in the areas of clinical analyses; management and financial issues; reimbursement and regulatory system issues; and training for direct care workers. Efforts will be underway that will promote facility improvements and encourage investments by lenders and financial institutions.

Service Provider Network

- The Detroit Area Agency on Aging Provider Network consists of local service provider organizations offering a wide array of services to the aging, disabled, and caregivers. Provider services include nutrition, in-home services, and other home and community based care options. The agency procures provider services on a contract and direct purchase arrangement. DAAA offers provider capacity building programs and planning services to strengthen the network, ensure its strategic positioning to complement the direction of long term care services, and to meet the changing needs of today's and tomorrow's senior citizens.