



Urban Consulting Group Report on AAA with Urban Centers & Long Term Care Issue comparison for Legislative & Regulation Committee

Tri-County Office on Aging Region 6

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Lansing, MI 48911-3800

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[Click here to view their web site.](#)

Serves Counties of: Clinton, Eaton and Ingham (Urban Center: Lansing)

1. Are they experiencing challenges with the nursing home system in their urban environment, including safety issues, failing physical plants and closures?
A. Did not respond to the questions.
2. Are they experiencing a different in quality of care in the urban nursing homes, versus the suburban nursing homes?
A. Did not respond to the questions.
3. Are there higher levels of citations in urban nursing facilities then in suburban or rural facilities?
A. Did not respond to the questions.
4. Is there an issue regarding access to care and information barriers regarding care for the seniors in urban environments?
A. Did not respond to the questions.
5. Are the nursing facilities in the urban areas primarily Medicaid facilities, or do they also have a healthy mix of Medicare, long term care insurance and private pay clients?
A. Did not respond to the questions.
6. Have they conducted any studies on the client mix urban nursing homes? If so, do those facilities have a mix that includes elderly, HIV/Aids, mentally ill, developmentally disabled, etc?
A. Did not respond to the questions.
7. Are their active programs to assist seniors in selecting options for home based long term care services?
A. Did not respond to the questions.

8. Have any studies been conducted to identify any legislative or regulatory barriers to improving the physical plant of nursing facilities, training of direct care workers and expansion of service offerings?
A. Did not respond to the questions.

9. Are there challenges for these urban facilities in meeting the 85% occupancy rule for Medicaid eligibility?
A. Did not respond to the questions.

Report Summary:

Did not respond after a number of calls, but a conversation was had with a staff person on issues facing the aging in Lansing.

It was difficult to get the staff person to focus on the urban center of Lansing, she kept referring to the outlying communities as facing the same problems as Lansing.

Brought up one excellent point, with the downturn in the economy, staff was concerned about young people leaving the state and not having a caregiver in the area.

Region 2 Area Agency on Aging

102 N. Main Street

Brooklyn, MI 49230-0189

PO Box 189

Brooklyn, MI 49230

Main: (517) 592-1974

Toll-Free: (800) 335-7881

Fax: (517) 467-9113

[Click here to view their web site.](#)

Serves Counties of: Jackson, Hillsdale and Lenawee (Urban Center: Jackson)

1. Are they experiencing challenges with the nursing home system in their urban environment, including safety issues, failing physical plants and closures?
A. Yes. In the last year or so, 3 nursing homes closed. The state transition team assisted in coordination, but many residents were forced to move out of county because other nursing homes would not, or could not, accept new people (especially Medicaid people).

2. Are they experiencing a difference in quality of care in the urban nursing homes, versus the suburban nursing homes?
A. No.

3. Are there higher levels of citations in urban nursing facilities than in suburban or rural facilities?
A. No.

4. Is there an issue regarding access to care and information barriers regarding care for the seniors in urban environments?
 - A. Transportation is not always available. Many appointments are made to another county, where public transportation will not go.
5. Are the nursing facilities in the urban areas primarily Medicaid facilities, or do they also have a healthy mix of Medicare, long term care insurance and private pay clients?
 - A. Most nursing homes have very limited Medicaid beds, if any. The specified county run facilities have a good mix of residents.
6. Have they conducted any studies on the client mix urban nursing homes? If so, do those facilities have a mix that includes elderly, HIV/Aids, mentally ill, developmentally disabled, etc?
 - A. No.
7. Are their active programs to assist seniors in selecting options for home based long term care services?
 - A. Yes. The agency provides information and assistance to identify all options in the community, including MI Choice, Community Transition through CILs, community resources like senior centers and nursing homes.
8. Have any studies been conducted to identify an legislative or regulatory barriers to improving the physical plant of nursing facilities, training of direct care workers and expansion of service offerings?
 - A. Unknown.
9. Are there challenges for these urban facilities in meeting the 85% occupancy rule for Medicaid eligibility?
 - A. Unknown

Report Summary: NA

Region VII Area Agency On Aging

1615 S. Euclid Ave

Bay City, MI 48706

Main: (989) 893-4506

Toll-Free: (800) 858-1637

Fax: (989) 893-3770

[Click here to view their web site.](#)

Serves Counties of: Bay, Clare, Gladwin, Gratiot, Huron, Isabella, Midland, Saginaw, Sanilac and Tuscola (Urban Center: Saginaw, Bay City)

1. Are you experiencing challenges with the nursing home system in their urban environment, including safety issues, failing physical plants and closures?
 - A. *YES*
2. Are you experiencing a different in quality of care in the urban nursing homes, versus the suburban nursing homes?

A. *NOT SURE*

3. Are there higher levels of citations in urban nursing facilities than in suburban or rural facilities?

A. *unknown*

4. Is there an issue regarding access to care and information barriers regarding care for the seniors in urban environments?

A. *NOT REALLY.*

5. Are the nursing facilities in the urban areas primarily Medicaid facilities, or do they also have a healthy mix of Medicare, long term care insurance and private pay clients?

A. *NOT A HEALTHY MIX, MOSTLY MEDICAID*

6. Have you conducted any studies on the client mix urban nursing homes? If so, do those facilities have a mix that includes elderly, HIV/Aids, mentally ill, developmentally disabled, etc?

A. *NOT SURE*

7. Are your active programs to assist seniors in selecting options for home based long term care services?

A. *YES.*

8. Have any studies been conducted to identify legislative or regulatory barriers to improving the physical plant of nursing facilities, training of direct care workers and expansion of service offerings?

A. *Unknown*

9. Are there challenges for these urban facilities in meeting the 85% occupancy rule for Medicaid eligibility?

A. *YES*

Report Summary: NA

Region 3-A Area Agency on Aging

3299 Gull Road

Nazareth, MI 49074

P.O. Box 42

Nazareth, MI 49074-0042

Kalamazoo County Health & Community Services Dept.

3299 Gull Rd.

Nazareth, MI 49074

Main: (269) 373-5147

Fax: (269) 373-5109

[Click here to view their web site.](#)

Serves Counties of: Kalamazoo (Urban Center: Kalamazoo)

Respondent:

Anne Zemlick, RN

Program Manager

Care Management Program, AAA 3A

(269) 373-5187

amzempl@kalamazoo.org

1. Are they experiencing challenges with the nursing home system in their urban environment, including safety issues, failing physical plants and closures?
A. I don't believe the challenges have changed that much over the past 5 years. I have clients receive good care and others leave AMA d/t poor care and response from NH staff.
2. Are they experiencing a different in quality of care in the urban nursing homes, versus the suburban nursing homes?
A. Unknown.
3. Are there higher levels of citations in urban nursing facilities then in suburban or rural facilities?
A. unknown
4. Is there an issue regarding access to care and information barriers regarding care for the seniors in urban environments?
A. Access to care is better with the involvement of the SWMLTCC options counselors interventions.
5. Are the nursing facilities in the urban areas primarily Medicaid facilities, or do they also have a healthy mix of Medicare, long term care insurance and private pay clients?
A. I cannot speak to how "healthy" the mix is. I am aware of instances where it was more difficult to place the individual on Medicaid d/t the potential of them needing NH LOC after rehab.
6. Have they conducted any studies on the client mix urban nursing homes? If so, do those facilities have a mix that includes elderly, HIV/Aids, mentally ill, developmentally disabled, etc?
A. Unknown
7. Are their active programs to assist seniors in selecting options for home based long term care services?

A. Yes. The Southwest Michigan Long Term Care Connections is a wonderful program that begins with the AAA I&A staff helping individuals/families/professionals over the phone, to determine their need, desired outcomes and program eligibility, that could possibly avert NH placement.

8. Have any studies been conducted to identify any legislative or regulatory barriers to improving the physical plant of nursing facilities, training of direct care workers and expansion of service offerings?
A. Unknown
9. Are there challenges for these urban facilities in meeting the 85% occupancy rule for Medicaid eligibility?
A. YES...I think the biggest challenge is the push for rehab beds vs. Medicaid reimbursable beds.

Report Summary: NA

Region IV Area Agency on Aging, Inc

2900 Lakeview Avenue

St. Joseph, MI 49085

Main: (269) 983-0177

Toll-Free: (800) 442-2803

Fax: (269) 983-5218

I & R: (800) 654-2810

Serves Counties of: Berrien, Cass, Van Buren (Urban Center: Benton Harbor)

[Click here to view their web site.](#)

1. Are you experiencing challenges with the nursing home system in their urban environment, including safety issues, failing physical plants and closures?
A. *NOT SO MUCH OF CLOSINGS, BUT YES*
2. Are you experiencing a different in quality of care in the urban nursing homes, versus the suburban nursing homes?
A. *YES*
3. Are there higher levels of citations in urban nursing facilities than in suburban or rural facilities?
A. *NO ONE HAS EVER ASKED*
4. Is there an issue regarding access to care and information barriers regarding care for the seniors in urban environments?
A. *YES*
5. Are the nursing facilities in the urban areas primarily Medicaid facilities, or do they also have a healthy mix of Medicare, long term care insurance and private pay clients?
A. *NOT SURE WHAT IS MEANT BY HEALTHY MIX. MOST ARE MEDICAID.*

6. Have you conducted any studies on the client mix urban nursing homes? If so, do those facilities have a mix that includes elderly, HIV/Aids, mentally ill, developmentally disabled, etc?
A. *NEVER CONDUCTED A STUDY TO KNOW FOR SURE.*
7. Are your active programs to assist seniors in selecting options for home based long term care services?
A. *Yes*
8. Have any studies been conducted to identify legislative or regulatory barriers to improving the physical plant of nursing facilities, training of direct care workers and expansion of service offerings?
A. *NO*
9. Are there challenges for these urban facilities in meeting the 85% occupancy rule for Medicaid eligibility?
A. *YES*

Report Summary: NA

Region 3-B Area Agency on Aging

200 West Michigan Avenue
Suite 100
Battle Creek, MI 49017
Main: (269) 966-2450
Toll-Free: (800) 626-6719
Fax: (269) 966-2479

Serves Counties of: Barry, Calhoun (Urban Center: Battle Creek)

No response was received from Region 3-B to survey questions or phone call outreach

Report Summary: NA

Valley Area Agency On Aging Region 5

225 E. Fifth Street
Suite 200
Flint, MI 48502
Main: (810) 239-7671
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Fax: (810) 239-8869
TDD: (810) 332-4242

[Click here to view their web site.](#)

Serves Counties of: Genesee, Lapeer and Shiawassee (Urban Center: Flint)

No response was received from Region 5 to survey questions or phone call outreach

Report Summary: NA

Senior Resources Region 14

560 Seminole Road

Tanglewood Park Bldg.

Muskegon, MI 49444

Main: (231) 739-5858

Toll-Free: (800) 442-0054

Fax: (231) 739-4452

[Click here to view their web site.](#)

Serves Counties of: Muskegon, Oceana and Ottawa (Urban Center: Muskegon)

No response was received from Region 14 to survey questions or phone call outreach

Report Summary:

NA