



**Detroit Long Term Care System Change Task Force
Quality Subcommittee
Friday, November 7, 2008, 9:30 a.m.
Drew Dale Conference Center, Detroit Area Agency on Aging
1333 Brewery Park Boulevard, Detroit, Michigan 48226**

MEETING MINUTES

MEMBERS PRESENT

Mary James, U of M Assistant Professor, Geriatric/Internal Medicine, Chairperson
Serita Lockard, DAAA Director, Quality and LTC Options Staff Facilitator
Kimberly Taylor, DAAA Director, Care Management Staff Facilitator
Carolyn Merucci, NexCare Health Systems, Director of Community Services
Elizabeth Arnold, M.D., WSU Assistant Professor of Internal Medicine, Division of Geriatrics,
Corine Smith Mann, Detroit Wayne County Community Mental Health Agency, Quality Director
Andrea Deshields, Director of Developmental Disability, Adult Well-Being Services
Jane McNamara, President & CEO, GreenPath, Inc.
Faiza Najar, DAAA NFTS Social Work Specialist

MEMBERS EXCUSED

Yvette McKenzie, Project Coordinator, MPRO
Susan Steinke Executive Director, Franklin-Wright Settlements
Sherry McGee, DAAA Director, Service Provider Network
Karen Schrock, President & CEO, Adult Well-Being Services

GUESTS

Paul Bridgewater, DAAA President & CEO
Rachel McLaury, DAAA Residential Development Research Assistant
Karen Watson, DAAA Residential Development Manager

RECORDER

Mary Lucas

I. CALL TO ORDER

DAAA President & CEO Paul Bridgewater welcomed the subcommittee members and thanked them for their willingness to serve.

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Chair Mary James called the meeting to order at 9:40 a.m.

II. WELCOME & INTRODUCTIONS

Mary James asked each participant to tell the group about their background and reason for serving on the subcommittee.

III. REVIEW/APPROVAL OF MISSION STATEMENT

Ms. James led the subcommittee through each phrase of the mission statement to determine its meaning and relevance to the subcommittee's work. There were some suggested revisions to the wording that deals with nursing facility "ratings." Serita Lockard will use the suggestions to rework some language and email for approval.

IV. DISCUSSION: MDS, POSM AND OTHER QUALITY ASSESSMENT TOOLS

Ms. James initiated a discussion about the Minimum Data Set (MDS 2.0) and Participant Outcome Status Measures (POSM), the primary sources of quality-focused data for the Subcommittee. A number of members are familiar with these tools, while others are not.

Members reviewed the list of POSM statements, which were taken from the POSM for Waiver participants and tailored for the nursing home setting. Residents will respond to statements on a rating scale of 1 to 5. Ms. James noted that items that are "starred" cannot be changed, but asked members to make suggestions about deleting or adding other items, presentation of choices, etc. before the next meeting. Surveys will be given to approximately 10 % of residents in 37 homes—or however many homes allow the Task Force to administer the survey.

The POSM will be administered to residents themselves, but the subcommittee will revisit ways to include the voice of vulnerable residents who cannot respond in the customary manner to a survey. Karen Watson noted that the surveyors will include students from local colleges and universities. They will receive training from Ms. James.

Members discussed a number of survey related issues, including resident capability to answer questions, factors that influence resident answers, whether or not caregivers (family and institutional) might help in eliciting answers from residents with limited verbal skills, etc. In response to a suggestion, Ms. James will look at a way to capture length of stay information to ensure that the surveyors do not include residents who are in homes merely for a short rehab period.

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Carolyn Merucci brought up the possibility of looking at other tools, such as the MDS-type web-based benchmark tool My InnerView, which enables senior care organizations to compare their performance achievements with their peers; and the CMS QIS (Quality Indicator Survey). The latter is “a computer assisted long-term care survey process used by selected State Survey Agencies and CMS to determine if Medicare and Medicaid certified nursing homes meet the Federal requirements.” One goal is to “[i]mprove consistency and accuracy of quality of care and quality of life problem identification by using a more structured process” and ensure timely feedback.

Ms. James also shared a 2004 report to the Medicaid Long-Term Care Task Force from the U of M Institute of Gerontology, which used the 2002 MDS to provide a snapshot of people served in the MI Choice HCB Waiver program and Medicaid recipients residing in nursing homes statewide. The report includes questions, with explanation, and data results. Subcommittee members will read the report and bring questions, etc. to the next meeting. Ms. James noted that for the Subcommittee’s use, U of M will do risk-adjusted quality measure.

Ms. Merucci also mentioned the MPRO 9th Scope of Work, a result of work with CMS in three-year contract cycles, which began on August 1, 2008 and will conclude on July 31, 2011. “MPRO assists Michigan Medicare providers (free of charge) to improve the quality and delivery of health care by embracing evidence-based medicine to improve processes and outcomes. Interventions include . . . beneficiary protection, patient safety and prevention.”

V. Other Business

To prepare for upcoming meetings, Ms. James asked members to read the article by Dr. David Smith (the last stapled item in Tab 4 in the binder), as well as other studies in the Task Force binder.

Jane McNamara and others would like to know specifically what quality-related rules, regulations legislation, etc. nursing homes are held to as an aid to the Subcommittee’s use of data and analysis to form legislative recommendations to the larger body.

VI. SCHEDULE NEXT MEETING DATES, LOCATIONS AND TIMES

The Subcommittee members approved the DAAG location, and the Friday morning meeting time for future meetings. Ms. James and others also suggested that meeting at a nursing facility might provide insight to members who are not familiar with the environment. The members agreed.

Carolyn Merucci and Dr. Elizabeth Arnold volunteered potential sites for upcoming meetings.

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Ms. Merucci will arrange for the December 5 meeting to be held at Fairlane Nursing Centre in Detroit. The Subcommittee will meet for a tour at 9:30 a.m., followed by the meeting. Dr. Arnold will check on another site for the January meeting.

The DAAA Staff Facilitators will email each Subcommittee member an updated list of scheduled Subcommittee meetings and full Task Force meetings.

ADJOURNMENT

The meeting was adjourned at 11:15 a.m.

Respectfully submitted by:

Mary Jean Lucas and Serita L. Lockard

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